



Frequently Asked Questions

On-Line Manual

Do I have to be connected to the Internet to access the Online Manual?

No, you do not have to be connected to the Internet. The manual is accessible through the software. From the Menu Bar, select Help > Online Manual (*Note: you may have to do this process twice to activate Adobe Acrobat*)

The complete manual (522 pages) will be displayed in the Acrobat format. Chapters will be indicated on the left and pages displayed on the right. Select what you would like to read about or print.

Permission to teach this class

I teach BERNINA® Embroidery Software classes. Do I have permission to teach this class and print the downloaded lesson as a handout?

Yes, you have permission to teach this class and print the lesson to use as a handout for the class.

Print lesson

How do I print the lessons without videos?

Open the QSS PowerPoint lesson on your computer. View the lesson and make a note of the pages that have the videos on them.

From the Menu Bar, at the top of the screen, left mouse click on File > Print. When the print dialog box appears - - -

1. What to print – select “Slides”
2. Print range - click on the circle beside Slides and list the page numbers/range omitting the pages with videos.

Remove Overlay

I digitized the teacup design, so I tried doing it again with another design for reinforcement. When I tried to remove the overlay stitches it didn't work. What am I doing wrong?

The Remove Overlay feature is designed to work with objects created with the Closed Curve Tool. These objects can have the same or different fill stitches, and the same or different stitch angles. For more information, see [Chapter 23 – Specialized Digitizing Techniques](#) beginning on page 217 of your printed manual. Go through the exercises in the manual for reinforcement.